

## PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA CLEC OUARTERLY SERVICE QUALITY REPORT

## SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Matrix Telecom, Inc.	
QUARTER / YEAR 3rd Quarter / 2006	-
Reporting Month -> July, 2006 through	Sept., 2006
Number of South Carolina Customer Access Lines Provided:	
via-Resale $\rightarrow$ 0 0	<u> </u>
via UNE-P $\rightarrow$ $0$ 0	0
via Other Methods $\rightarrow 0$ 0	0
Total South Carolina Line Count > 0 0	0
	**
Trouble Reports / Access Line (%)  (Objective < 7%)	0
Customer Out of Service Clearing Times (%)  (Objective: 85% w/in 24 hrs)  0 0	0
New Installs Completed w/in 5 Days (%) → 0  (Objective: > 85% w/in 5 working days)	0
$\frac{\text{Commitments Fulfilled (\%)}}{\text{(Objective: > 85\%)}} \rightarrow \underbrace{0} \underbrace{0}$	0
Explanation for Objectives Not Met:	
Does your company use its own switching facilities to provide services within South Carolina? → Yes □ or No	—————————————————————————————————————

Person Making Report / Contact Information: Judith A. Riley 405-755-8177 jriley@telecompliances.pt PUBLIC SERMICE COMMISSION

OCT 1 3 2006